

2926 – GEORGIA CARES

POLICY STATEMENT	GeorgiaCares is a volunteer based program that provides free, unbiased and factual information and assistance regarding Medicare and other related insurance. GeorgiaCares provides one-on-one counseling, community outreach, and education.
HISTORY	GeorgiaCares is the State Health Insurance Assistance Program (SHIP) and Senior Medicare Patrol (SMP). SHIP provides personalized counseling, education and outreach to assist Medicare beneficiaries with their Medicare questions and benefits. The SMP project empowers seniors to prevent health care fraud to preserve Medicare and Medicaid for future generations. GeorgiaCares can help Medicare beneficiaries make informed decisions about their health care options and can provide ways to protect against fraud, errors and abuse.
BASIC CONSIDERATIONS	<p>GeorgiaCares helps people with Medicare understand their choices and enroll in a Medicare plan that meets their needs. GeorgiaCares can help beneficiaries understand Medicare and get the most out of their health care benefits.</p> <p>GeorgiaCares provides information about:</p> <ul style="list-style-type: none"> • Original Medicare (Medicare Parts A and B) • Medicare Advantage Plans (Medicare Part C) • Medicare Prescription Drug Plans (Medicare Part D) • Medigap policies (Medicare Supplement Insurance) • Health Care Fraud • Long-term Care Insurance • Consumer Protection • Medicare Financial Assistance Programs <p>GeorgiaCares provides help with:</p> <ul style="list-style-type: none"> • Applying for Medicare financial assistance programs • Medicare appeals and grievances • Reviewing Medicare Summary Notices and Explanations of Benefits • Reviewing and enrolling into Medicare plans <p>GeorgiaCares also provides these services:</p> <ul style="list-style-type: none"> • Volunteer opportunities • Referrals to other appropriate agencies • Community education and outreach • Counseling in person and by phone

**BASIC
CONSIDERATIONS
(cont.)****PROCEDURES**

To contact for GeorgiaCares, customers may call 1-866-55AGING (2-4464). For more information about GeorgiaCares, visit <http://www.mygeorgiacares.org>.

NOTE: GeorgiaCares counselors are available Monday through Friday during regular business hours.